PTC Integrity™ Lifecycle Manager™

The PTC Integrity product family helps organizations accelerate product innovation by reducing complexity, improving collaboration, and automating best practices for software and systems engineering. PTC Integrity Lifecycle Manager, a member of the Integrity family, is a flexible, process-based ALM (Application Lifecycle Management) platform that helps teams deliver higher quality, more innovative software with less risk.

In today’s world, the demand for smarter, more connected products is increasingly fulfilled through software. Software – whether embedded in a product or providing supporting functionality – is key to driving product differentiation and profitability. PTC Integrity Lifecycle Manager provides a global software development platform that supports all activities and assets associated with the engineering and delivery of applications and embedded software. Business analysts, architects, engineers, developers, quality managers, testers, partners/suppliers and other stakeholders all use PTC Integrity Lifecycle Manager as the means for collaboration and control over the end-to-end development lifecycle.

With seamless, collaborative management of all activities and assets, the PTC Integrity Lifecycle Manager platform helps software engineering teams achieve greater transparency, better productivity and shorter cycle times across the entire development lifecycle.

What Makes Integrity Different?

All too often, organizations struggle to gain an end-to-end view of software assets that span multiple tools, with meta-data stored in multiple, disjointed repositories. The result is a lack of visibility and traceability across the lifecycle, higher defects and longer development cycles.

Our solution provides a unified, global software development platform that supports all activities and assets associated with the engineering and delivery of applications and products.

- **Collaboration, change control and configuration management for all lifecycle assets (not just source code)** – Beyond the immediate impacts for traceability and control, this capability opens up unprecedented levels of smart reuse across the development lifecycle.
• **Rapid configurability** – Templates for traditional, Agile and other methodologies can be used out-of-the-box, or configured. Configurability increases the business value delivered by this platform while reducing the time to value and total cost of ownership.

• **Incremental implementations, unified platform** – PTC Integrity Lifecycle Manager can comprehensively address the development lifecycle, but supports incremental deployment. One platform means simplified administration, reduced training costs and a single price per user – when you need to expand capability, you already own the platform.

• **Integrate easily to leverage existing investments** – Whether it’s an incumbent source control tool your organization has customized or a PLM system that must deliver real-time data, PTC Integrity Lifecycle Manager has out-of-the-box integrations to popular tools, rich APIs, and tailored integration toolsets aimed at specific needs within software, systems and product engineering. PTC Integrity Lifecycle Manager integrates with PTC Windchill and PTC Integrity Modeler to provide access and transparency of data spanning your systems, software and product engineering lifecycle.

• **Enterprise scalability, reliability, and data integrity** – In use by some of the largest and most demanding organizations in the world, PTC Integrity Lifecycle Manager readily scales from 10 to 10,000 users. One system to manage and a unified data model to control means an elimination of data redundancy and an infrastructure that is more stable, secure and scalable.
How PTC Integrity Lifecycle Manager Works: The Platform

The PTC Integrity Lifecycle Manager platform is designed to work with an enterprise-class Oracle or Microsoft SQL Server database repository. It provides access—through a native client, Web, command line or rich Java, C or Web Services API—to capabilities that enable the definition, orchestration, and management of assets and processes spanning the entire development lifecycle. A unified data model and federated repository houses all processes, activities, assets, and source code.

Items

Items are the basic building blocks of the PTC Integrity Lifecycle Manager data model, representing the information assets and process objects associated with development (e.g., requirements, design documents, specifications, test cases, source code, and change requests). Standard items include all the assets needed to manage the end-to-end development lifecycle. Every item is configurable and contains metadata and history about that item. New item types can be added as needed to address your organization’s specific requirements.

Relationships

Definable, named relationships between items are what provide structure to the system, establishing hierarchies and traceability. Items can have an unlimited number of relationships, but standard relationships are defined in the solution templates (i.e., a test case relates ‘upstream’ to an originating requirement). Each organization can configure relationships to reflect its own unique needs, as well as add new relationships as required. Relationships can be used to group items for management and impact analysis as well as driving automated metrics and suspect tracing.

Common Services

The PTC architecture broadens to a flexible and extensible process layer, for process and data connection across every stage of the development lifecycle. PTC’s platform approach enables organizations to scale in terms of data model, physical implementation, and integration reach—and PTC has live deployments with tens of thousands of users in globally distributed organizations.

Workflow and Process Automation

Every item type has its own enforceable workflow that describes how it moves from state to state – complete with definable rules, full audit trails, and security. Escalations, conditional assignments, notifications, and external processes can all be defined and initiated as part of PTC Integrity Lifecycle Manager’s process automation.

Configuration Management

Every artifact—not just source code—can be versioned, branched, merged, and baselined as part of a configuration. This translates into significant reuse-by-reference, at multiple levels of abstraction, throughout the entire lifecycle and across products or projects.
Change Management

Full change management (change requests, change orders, change packages, etc.) can be applied to any artifact, extending the level of control and mitigating risk throughout the development lifecycle. Applying this level of control greatly streamlines the effort needed to achieve compliance with standards like CMMI, Automotive SPICE or functional safety frameworks like IEC 61508 or ISO 26262.

Viewsets

Configurable views for every type of user so that authoring and interaction can be performed in the context appropriate. Document views, list views, tree views and detail views as well as integrations into productivity apps (Word, Excel, Project) and IDEs (Eclipse, Visual Studio) ensure that each contributor can participate in development in a manner that reflects their discipline/responsibilities.

Security & Permissions

Enables centrally-administered enterprise-class security and audit, including domain-based authentication, item-level access permissions, attribute control (viewing, editing), e-signatures, state-based approvals and full audit reporting and control capabilities.

Reporting & Metrics

As a unified platform, PTC Integrity Lifecycle Manager greatly simplifies the effort needed to surface metrics for all activities within a unit of work. Real-time data populates dashboards, charts and reports with full drill-down capability to discover the causes behind the metrics. In addition to measuring process efficiencies, this approach facilitates a management-by-exception approach and improves status reporting across all project assets and activities.

World-Class Functionality Throughout the Lifecycle

PTC Integrity Lifecycle Manager can be deployed to address the individual needs of any of the domains traditionally addressed by standalone point tools. The value to your organization accelerates as the number of functional areas managed by Integrity increases, particularly as the unified platform helps you avoid the ‘silo’ effect created when development assets and activities are managed in disparate tools.

Standard functionality within the PTC Integrity Lifecycle Manager platform includes:

- Change Control
- Configuration Management
- Requirements Management
- Test & Quality Control Management
- Source Code Management
- Build/Release/Deployment Management
- Issue & Defect Management
- Process & Workflow Visibility and Management
- Project Management

Connecting the Technology Value Chain – Integrations

Incumbent point tools and adjacent systems are a reality in software development of any kind, so PTC Integrity Lifecycle Manager is designed to integrate as needed to these other systems, ensuring seamless connections across all assets and activities. The architecture exposes data through standards-based interfaces, Java, SOAP and RESTful web services, to support both interactive tool integrations and process or event-driven server to server integrations.

PTC Integrity Lifecycle Manager provides standards-based solutions enabling organizations to integrate point tools, integrate with other enterprise applications, and connect with partners and suppliers.
Solutions

The end-to-end lifecycle management capabilities in the platform, coupled with the powerful integration toolsets available, means PTC Integrity Lifecycle Manager can deliver solutions that precisely match the needs of even the most demanding global enterprises.

PTC has collected the best practices and lessons learned from implementations with our global enterprise customers; we offer these as solutions that address the needs of specific industries or the demands of specific process/governance frameworks.

Aerospace/Defense

PTC Integrity Lifecycle Manager enables large global teams to produce systems and products with unprecedented levels of complexity and interdependence (often also facing regulatory or export control scrutiny).

Electronics

PTC Integrity Lifecycle Manager ensures that mobile device manufacturers and other electronics manufacturers with embedded software can address the incredibly complex technical challenges, variations in devices, carriers and regions, in one of the fastest growing and competitive markets.

Automotive

With the accelerating amount of software onboard modern automobiles, PTC Integrity Lifecycle Manager helps solve challenges relating to quality, process maturity (SPICE, CMMI), safety (ISO 26262 and IEC 61508) and data exchange between OEMs and suppliers (including AUTOSAR and ReqIF).

Medical Devices

PTC Integrity Lifecycle Manager has helped our medical device customers radically improve their ability to address compliance and audit demands from the FDA (United States), CE Mark (Europe), MHW (Japan) and other regulators for medical devices that contain increasing amounts of safety-critical software.

Other vertical markets

PTC has a broad customer base with solutions that also address the needs of Avionics, Financial Services, Government, Life Sciences, Telecom, and Retail customers. Tailored solutions and deep domain expertise enable reliable implementations with rapid time-to-value.

Process and Methodologies

PTC Integrity Lifecycle Manager automates and enforces processes for requirements management, change request initiation, control and approval, promotion to production, test management, and separation of duties, while providing detailed audit trails and reporting over all system transactions and activities. This is reflected in solution templates for processes and methodologies including Agile Development, CMMI, and ISO/IEC 15504 or SPICE.

Platform support and system requirements

For more information, visit: PTC.com/go/integrity

© 2015, PTC Inc. All rights reserved. Information described herein is furnished for informational use only, is subject to change without notice, and should not be taken as a guarantee, commitment, condition or offer by PTC. PTC, the PTC logo, Product & Service Advantage, Creo, Elements/Direct, Windchill, Mathcad, Arbortext, PTC Integrity, Servigistics, ThingWorx, ProductCloud and all other PTC product names and logos are trademarks or registered trademarks of PTC and/or its subsidiaries in the United States and other countries. All other product or company names are property of their respective owners.

J5551–PTC–Integrity–Lifecycle–Manager–DS–1215