Getting Started with Your LEARN Online Subscription For Users
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Introduction

We believe in your ability to change the world. It is our mission at PTC University to guide you along the way through best-in-class learning experiences. Our LEARN Online Subscription provides you with unlimited access to live, virtual instructor-led LEARN sessions. Each session is three hours in duration and capacity limits on classes ensure you have unfettered access to your instructor. Choose a class time that works for your schedule and retake any course offered to refresh and solidify your skills. Our world-class instructors will lead you on a collaborative and engaging learning journey designed to help you retain knowledge and drive your success. We look forward to seeing you in the classroom!

Scott Barkman
Vice President, PTC University
Getting Started

It's incredibly easy to get started with your LEARN Online subscription. You can take advantage of unlimited learning!

Create a PTC Account

These are the credentials that you will use to login to Learning Connector. You will need your Sales Order Number and Customer Number. Please reach out to your organization’s site admin if you need to locate this information.

[Click here to view our helpful video on how to create your PTC Account.]

Logging into Learning Connector

You will be able to verify your LEARN Online access and browse by product category all of the half-day classes and certifications available to you within Learning Connector.

[Click here to access the job aid for Logging into Learning Connector]

Search and Enroll in a Session

Browse the various classes and enroll upon finding a course that works best with your availability. On class day, you will access your materials and links at class.ptcu.com.

[Click here to access the job aid for Search and Enroll in a Session.]

Need help? Reach out to trainingcentral@ptc.com
How to Prepare for Class

**Student Guide**

Student Guides are available within 24 hours from the start of the class and access continues for 12 months. Student guides for already completed classes can be accessed through class.ptcu.com.

[Review instructions for accessing Student Guide here.](#)

**Training Computers**

All students have access to Training Computers during LEARN Session for hands-on activities. Class Environments for students are available 30 minutes before class time.

[Review system requirements for accessing Training Computers here.](#)

**Online Classroom**

Microsoft Teams is the platform we use to deliver LEARN Sessions.

[Review system requirements and test your connection here.](#)
Getting The Most Out of Your LEARN Subscription

Your Journey

The LEARN Online Subscription provides you with the ability to personalize your learning journey with the instructor-led courses and eLearning courses available to you. We offer classes five days a week with start times of 11 PM EST to 11:30 PM EST. With our dynamic scheduling, you may attend courses that are of interest to you when you are available.

Enroll, Unenroll, and Retake Courses

You may self-enroll in all instructor-led courses through Training Central by searching and enrolling in sessions. You may withdraw from course sessions if you can no longer attend by following the guide here. With the LEARN Online subscription, you may retake classes as often as you need. By retaking a class, you agree to actively participate in the course with the instructor and follow along with the exercises. If you'd like to retake a course, you may email trainingcentral@ptc.com.

Check out our Find a Class page and click Enroll Today when you find a session that you would like to attend.
Getting The Most Out of Your LEARN Subscription

Obtain Your PTC University Certification

PTC University is now offering practical exams to validate a student’s proficiency in our software. There are two levels of our certifications: Associate and Professional certification. You have two attempts to pass the certification exam. Each certification has an abstract on the content that will be covered. We highly recommend that you complete the associated courses before attempting the certification exam. You may enroll in a certification by following these steps.

For additional information, please click here to learn more about the certification exams.

What are the benefits of getting certified?

PTC University is the only reputable source for PTC product certifications. Our exams are designed by our subject matter experts and always reflect the latest features and functions of PTC software. Certifications elevate students to the next level of expertise in PTC software. Once a student has earned a PTC University Certification, they’ll join an elite community of PTC Power Users. Student can share a digital credential with their social media network as concrete evident of their capability in PTC software. Certifications are valid for 2 years upon completion.
Quick Summary

Learner Checklist

- Confirm Access to Learning Connector
- Search and Enroll in Courses
- Review System Requirements
- Attend Class
- Take Survey
- Get Certified
Contact Us

To review more information check out our FAQ page which houses helpful job aids and videos.

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