General System Requirements

1) Recommended Browsers:
   • Mozilla Firefox (latest version)
   • Google Chrome (latest version)
   • Microsoft Edge (latest version)

2) Training Computer Requirements:
   • Creo, ThingWorx, Vuforia, and Windchill are powered by Amazon Appstream 2.0. Please review:
     o System Requirements
     o IP Address and Port Requirements

   There are two ways to connect to the training computer via either the client desktop app, which needs to be installed before class begins, or through your preferred browser.

   Note: It is recommended that you disconnect from any VPNs before launching your training computer. All training computers are available 30 minutes before class. Training computers are only provided during class and will not be available after class concludes.

3) All student guides are provided via Vitrium. To access your student guides before your class, please review this helpful guide. If you are experiencing issues regarding a proxy server or firewall, we recommend reviewing this document here. The student guide is only available through the Web viewer.
   • Student guides will be available for 12 months upon enrollment.
   • PTC Employees will have access to student guides for 90 days upon enrollment.
4) For PTCU remote deliveries, Microsoft Teams is the platform that we use to deliver our instructor-led courses. We recommend that you review the Microsoft Teams System Hardware Requirements and Microsoft Teams Browser Support to be sure that you can successfully connect to your class.

- Audio: Class audio is delivered through your computer's speakers or headphones

Additional Recommendations:

- Headset with a built-in microphone
- Dual screens
- For easy access, bookmark PTCU Class Day Portal

Please visit our Training Support page for additional information. For questions or assistance, please contact trainingcentral@ptc.com.