

# How to Create a Basic PTC Account

Want to access Learning Connector without creating a customer account?  
Create a Basic PTC Account.

- 1) Navigate to the [PTC Account Portal](#).
- 2) Click the **Basic tab**.

## Create New PTC eSupport Account

New Customer

Partner

Basic

Academic

- 3) Fill out the required fields. Enter your e-mail in lower case.
- 4) Click **Create Account**.
- 5) You can now log in to [Learning Connector](#) using the same credentials to set up your PTC.com account.

**Note:** A Basic account will not allow access to your company's Enterprise LEARN Subscription, a customer account must be created.