

Performance Advisor for PTC Integrity Lifecycle Manager™

SMART, CONNECTED PRODUCTS AND SUPPORT

The new Performance Advisor for PTC Integrity Lifecycle Manager leverages the ThingWorx IoT platform to give you unprecedented visibility into your ALM-related hardware and software environment. An easy-to-use online dashboard provides insight into important performance and usage metrics.

- Easy monitoring and reporting of the health of your PTC Integrity Lifecycle Manager environment
- Quick access to performance and usage statistics across your organization
- Comprehensive visibility into software versions in use to manage software upgrade plans
- Proactively provide approved solutions to identified issues
- Personalized Dashboards for viewing, reporting and trend analysis
- Easy access through the same eSupport Portal your team use today

Performance Advisor for PTC Integrity Lifecycle Manager

Active Support customers can access the dashboard directly from the [eSupport Portal](#), under the “My Company” tab.



Performance Advisor for PTC Integrity Lifecycle Manager is compatible with:

- PTC Integrity Lifecycle Manager 9.7 through 10.8 (A HotFix – available from PTC, is a prerequisite prior to installing Performance Advisor for these releases.)
- PTC Integrity Lifecycle Manager 10.9 and beyond

Benefits to PTC Integrity Lifecycle Manager Administrator

Optimize System Performance	Maximize Productivity	Control Costs	Reduce Risk
Proactive insights and recommendations for increased system stability	Dashboard access to help better manage your enterprise systems	Optimize IT Resources to change from “firefighting” to business process improvement	Identify upgrade needs
Increased admin & support efficiency to deliver timely resolutions	Decrease incident rates	Proactively manage software upgrade plans	Stabilize a complex application environment to protect your investment
Proactively avoid enduser performance issues	Increase productivity to meet project deadlines and improve time to market	Investment protection through increased uptime	Compare system configuration and information against peers
Insight into system growth	Visibility into performance metrics for “correctiveaction” before impacting productivity	On-budget performance through an optimized support strategy	Formal data privacy process that is Customer opt-in with PTC, your trusted business partner

Business Improvements

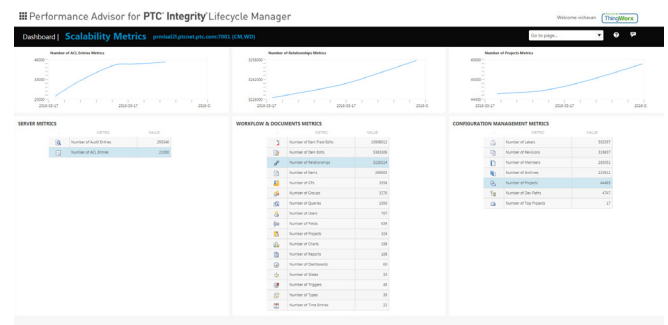
With a unified software and support environment

Save Time:

- Proactive insights and recommendations for increased system stability
- Fast access to diagnostics and resolutions
- Increase uptime and productivity

Save Money:

- Proactively optimize system performance
- Optimize IT resources
- Maximize software utilization
- Improved quality of Technical Support processes



Dashboard showing Scalability Metrics

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