

Rapid Outcomes

Fast. Flexible. Results.

In today's fast-paced technology industry, you need to hit the ground running with your investment and drive first value. Whether you need to leverage a best practice or accelerate a use case, Rapid Outcomes deliver the quick service you need, when you need it. Rapid Outcomes are specifically designed to help you achieve a targeted result on PTC platforms and solutions to drive adoption, optimize productivity, and expedite your use cases in a matter of days or even hours.

What can you expect from a Rapid Outcome:

- Clear, specific result
- Direct access to a subject-matter expert
- Easy to purchase and execute
- Interactive, short engagement



Choosing the Right Rapid Outcome

The best way to decide which Rapid Outcome is right for you is to talk to your Customer Success Manager about your objectives from PTC technology to receive a personalized recommendation. While there are many reasons to choose a Rapid Outcome, here are a few things to consider:

- Did you have a specific use case in mind upon purchasing PTC platforms and solutions?
- Do you want to ensure you and your team are implementing best practices from subject-matter experts?
- Are there optimization opportunities you'd like to take advantage of in your PTC platform or solution?

Easy to Execute

Expedite your Rapid Outcomes through Success Points- an easy to use, flexible way to purchase these services. By purchasing Success Point Bundles or using the Success Points included in your Success Plan, you can quickly choose and execute the Rapid Outcome you need easily with minimal paperwork. With Success Points, you can manage and redeem points through your Customer Success Manager to see results quickly and succeed faster.



TITLE	DESCRIPTION	PTC PLATFORM/ SOLUTION	JOURNEY	ON PREMISE/ CLOUD	REMOTE/ ONSITE	SUCCESS POINTS	OUTCOME
ThingWorx Mashup Enablement	Learn best practices and get help creating your Thing Mashup. This enablement service will give you 1-on-1 time with a ThingWorx expert to help you on your current project.	ThingWorx Platform, ThingWorx Manufacturing	Digital Engineering, Service, Manufacturing, Retail	Both	Remote	4	Best practices for designing ThingWorx mashups, specifically for your use case.
ThingWorx Model Enablement	Learn best practices and get help creating your Thing Model. This enablement service will give you 1 on 1 time with a ThingWorx expert to help you on your current project.	ThingWorx Platform, ThingWorx Manufacturing	Digital Engineering, Service, Manufacturing, Retail	Both	Remote	4	Execute best practices for designing your ThingWorx model, specifically for your use case.
ThingWorx Solution Review	A ThingWorx Architect will conduct a solution review to examine your Thing Models, services and mashups for quality, scalability, security and performance for your specific ThingWorx application. This will provide you with recommendations and guidance based on PTC best practices to ensure you have confidence in your IoT solution.	ThingWorx Platform, ThingWorx Manufacturing	Digital Engineering, Service, Manufacturing, Retail	Both	Remote	8	Receive documented recommendations on improvement areas and promote best practices in your IoT solution.
ThingWorx Application Security	An IoT expert will work with you to understand best practices for setting up organizations and role based security for your IoT Application. This service will ensure the right data is going to the right people.	ThingWorx Platform	Digital Engineering, Service, Manufacturing, Retail	Both	Remote	4	Receive a documented plan for how to implement organizational, role-based security.
Getting Started with ThingWorx Analytics Anomaly Detection	Leverage the new ThingWorx Analytics Anomaly Detection functionality for your next IoT app. In this service, a PTC Architect will guide you through the best way to implement this new technology including how it works and how to interpret the results.	ThingWorx Analytics + ThingWorx Manufacturing	Digital Engineering, Service, Manufacturing, Retail	Both	Remote	4	Working ThingWorx Analytics Anomaly Detection test environment and know best practices to promote in your organization.
ThingWorx Studio Styling - CSS Enablement	Learn PTC best practices for styling your Augmented Reality Experience. A PTC AR Architect will work with you 1-on-1 to help you leveraging our best practices and tips and tricks to make your experience look good and easy to use.	ThingWorx Studio	Digital Engineering, Service, Manufacturing, Retail	Cloud	Remote	4	Best practices and know how to most effectively leverage CSS in your AR experience.
ThingWorx Studio Javascript Enablement	Learn PTC best practices for styling your Augmented Reality Experience. A PTC AR Architect will work with you 1-on-1 to help leverage best practices in JavaScript for your experience.	ThingWorx Studio	Digital Engineering, Service, Manufacturing, Retail	Cloud	Remote	4	Best practices and know how to most effectively leverage JavaScript in your AR experience.

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ThingWorx Studio Data Loading	A PTC expert will review your 3D data and teach you best practices to get the right data in the right format to work best with your AR Experience. This will ensure you get the best performance and best quality 3D models for your AR experiences.	ThingWorx Studio	Digital Engineering, Service, Manufacturing, Retail	Cloud	Remote	4	Best practices for Creo and other CAD platforms with AR and leverage the correct data into your 3D models.
Manufacturing App Customization Enablement	Extend the out-of-the-box manufacturing apps by leveraging Kepware data sources. In this service, you'll receive of 1-on-1 mentoring from a subject matter expert.	ThingWorx Manufacturing	Manufacturing	On-Premise	Remote	4	Best practices and expand the use of the existing out-of-the-box Manufacturing Apps.
Manufacturing App Business Logic Extension Enablement	Configure your standard Manufacturing Apps to support your specific business logic. This service provides 1-on-1 mentoring to help you set up alarms, notifications and other alerts based on your requirements.	ThingWorx Manufacturing	Manufacturing	On-Premise	Remote	4	Best practices for updating business logic on your out-of-the-box Manufacturing Apps.
Windchill Data Model Overview	Work with a subject-matter expert to understand the relevant Windchill data model topics (change management, parts, etc.) for your Navigate use case. In this session, you will be able to understand how the relationships work and how to expose the data for Navigate.	ThingWorx Navigate, PDMLink 10.2+	Digital Engineering	Both	Remote	4	Ability to design Windchill data that can be leveraged by Navigate to build custom mashups.
Retrieving Data from Windchill Enablement	In this session, work with PTC subject-matter experts to help you write InfoEngine tasks, querybuilder reports or use REST services to expose the data you need for your Navigate mashup. Limited to five objects and five relationships.	ThingWorx Navigate, PDMLink 10.2+	Digital Engineering	Both	Remote	4	Utilize available Windchill data in a custom Navigate application.
Navigate Mashup Enablement	Work with subject-matter experts to build your Mashup for your specific use case leverage the data available in Navigate. It is recommended to complete Retrieving Data from Windchill Enablement prior to executing this rapid outcome.	ThingWorx Navigate, PDMLink 10.2+	Digital Engineering	Both	Remote	4	Best practices for designing Navigate mashups, specific to your use case.
Navigate Solution Review	A ThingWorx Architect will conduct a code review to examine code quality, scalability, and performance for your specific ThingWorx Navigate application. This will provide you with recommendations and guidance based on PTC best practices to ensure you have confidence in your IoT solution.	ThingWorx Navigate	Digital Engineering	Both	Remote	8	Receive documented recommendations on improvement areas and promote best practices in your Navigate solution.



Get Started Today

To find out more about the services available to you, see the full Rapid Outcomes catalog or contact a Customer Success Manager today! Visit [PTC.com/RapidOutcomes](https://www.ptc.com/RapidOutcomes) to learn more.

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