

# COMPARE OUR PLANS

Success Services	Guided Success Plan	Managed Success Plan	Strategic Success Plan
<p><b>SUCCESS MANAGEMENT</b> A team dedicated to your success through proactive guidance using data-driven insights and best practices to maximize value and achieve desired business outcomes.</p>	<p>Online Success Guide</p> <p>Ongoing adoption monitoring</p> <p>Annual Executive Business Reviews</p>	<p>Named Customer Success Manager</p> <p>Success Points Management</p> <p>Quarterly Executive Business Reviews</p> <p>Ongoing adoption monitoring</p>	<p>Named Semi- Dedicated or Dedicated Strategic Success Manager</p> <p>Quarterly Executive Business Reviews</p> <p>Success Points Management</p> <p>Ongoing adoption monitoring</p>
<p><b>ADVISORY SERVICES</b> Provide expertise to enable fast time-to- value from planning to deployment.</p>	<p>Discovery Workshop (Two Hours)</p>	<p>Leverage Success Points</p>	<p>Leverage Success Points</p>
<p><b>EXPERT SESSIONS</b> Technical best practice webcasts for PTC solutions.</p>	<p>Access to live and recorded Expert Sessions</p>	<p>Access to live and recorded Expert Sessions</p>	<p>Access to live and recorded Expert Sessions</p>
<p><b>PTC UNIVERSITY</b> Online &amp; In-Center training to expand your skills and proficiency and accelerate adoption.</p>	<p>In-Center Training</p>	<p>In-Center Training</p>	<p>Leverage Success Points</p>
<p><b>SUCCESS POINTS</b> Easy to use delivery mechanism to expedite the purchase of additional services and rapid outcomes.</p>	<p>30 Success Points</p>	<p>50 Success Points</p>	<p>100 Success Points</p>
<p><b>TECHNICAL SUPPORT ACCOUNT MANAGER</b> Your support advocate, ensuring prompt attention to your critical issues.</p>	<p>Additional resource available for fee</p>	<p>Additional resource available for fee</p>	<p>Additional resource available for fee</p>

On boarding and automated monitoring for the first 90 days for each level of plan  
Available for certain PTC Technology

View all Points-Based Services available in the [Success Point Services Catalog.](#)

## POINT BASE SERVICES

- RAPID OUTCOMES** Specifically designed to help you achieve a targeted result on PTC platforms in a fast, flexible service to drive productivity and expedite use cases.
- SUCCESS SERVICES** Provide broader capabilities and enhanced interaction through workshops and more that are longer in duration.
- TIME-BASED SERVICES** Flexible engagements, based on duration, where you can leverage PTC expertise when and where you need it.

## ADD-ON SERVICES

- PTC University Unlimited Classroom Subscription
- Value Ready Deployments
- Technical Support Account Manager
- Additional Success Points.

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